Stories from the Field: Applying the Ecosystem Recommendations to Regional & Local Realization of ONE Children's System

MODERATOR: Mike Lombardo, Education Advisor, Consultant

Carla Bryant, Executive Director, Center for District Innovation And Leadership in Early Education

Amanda Dickey, Executive Director of Government Relations, Santa Clara County Office of Education

Mindy Fattig, Senior Advisor for the Statewide System of Support, CCEE

Jeanine Gaines, Director of Partnerships, The Social Changery

Chris Hartley, Deputy Executive Director, CCEE

Hayin Kimner, Managing Director, CSLX

Richard Knecht, Managing Partner, Integrated Human Services Group

Chris Stoner-Mertz, Chief Executive Officer, California Alliance of Child & Family Services

Stories from the Field

Applying the Ecosystem Recommendations to Regional & Local Realization of ONE Children's System

Todays Panel

Moderator:
Michael Lombardo,
Advisor to Health
and Human
Services and
Education
Agencies

Carla Bryant, Executive Director, Center for District Innovation And Leadership in Early Education

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Richard Knecht, Managing Partner, Integrated Human Services Group

Christine Stoner-Mertz, Chief Executive Officer, California Alliance of Child & Family Services

Objective

Multiple systems leaders will apply the recommendations of the Ecosystem Paper and "Integrative Necessary Components"



Integrative Necessary Components

Vision, mindset and culture

Clear shared vision for and with children and families

Communities and families empowered as partners to elevate their interests

Commitment to address root issues of structural inequity Structure, organization and resources

Integrated approach to child wellbeing and alignment across the ecosystem

Capacity building, technical support, and research agenda for initiating and building local ecosystems of care

Larger, culturally competent and congruent behavioral health workforce

Function, process and outcomes

Community-defined shared outcomes, accountability and continuous improvement

Data and info sharing processes and tools

Effective approaches to integrated funding to maximize impact

Coordinated care navigation for youth, students and families

Setting the Stage: Perspectives on the System

Richard Knecht, Managing Partner Integrated Human Services Group

Some Common Observations about Successful Service Delivery Ecosystems...

- Agreement about the population of focus.
- Clear, compelling and unifying vision and alignment.
- Clear structure (department, agency, organization)...or at least a Memorandum of Agreement and...An implementation plan (A little "science").
- Identified set of functions to support the vision.
- Voices of Community (Lived Expertise)
- Passionate shared leadership (multiple levels) that follows the plan.
- Willingness to disrupt/de construct existing silos/systems.



Collaboration is not the same as Integration (Structure)...

(Source: Horwath & Morrison, 2007)

Communication

Co-operation

Co-ordination

Coalition

Integration

Low Level Collaboration

- Limited or no formal agreement
- Agencies remain autonomous
- Work toward different goals & targets
- Agency maintains control of resources & funding
- Staff managed by individual service
- Focus on individual care
- Decision-making by agency
- Collaboration likely to be voluntary or within guidance
- Variable practice dependent on individual
- Affiliation to own agency/discipline
- Accountable to agency

High Level Collaboration

- Formal agreements
- Agencies sacrifice autonomy
- Work toward shared goals & targets
- Joint responsibility for resources and funding
- Staff managed by partnership
- Focus on whole service
- · Joint decision-making
- Clear mandate for collaboration at government or state level
- Affiliation to partnership
- Accountable to partnership

Agency-Focused

Collaboration-Focused

3 VIEWS ON WHOLE SYSTEMS

Ideological: Unified understanding for partnering and being with peer organizations...

("Vision")

Practical: Sharing and blending of people, policy, money, facilities and infrastructure (Unified Entity/MOU)

Relational: Common language for teaming, engagement and service delivery

(ICPM)

Vision, Mindset and Culture

Hayin Kimner, Managing Director, Community Schools Learning Exchange

Jeanine Gaines, Director of Partnerships, Social Changery

Vision, mindset and culture

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Coordinated care navigation for youth, students and families Discussion
"Vision
Mindset
and
Culture"

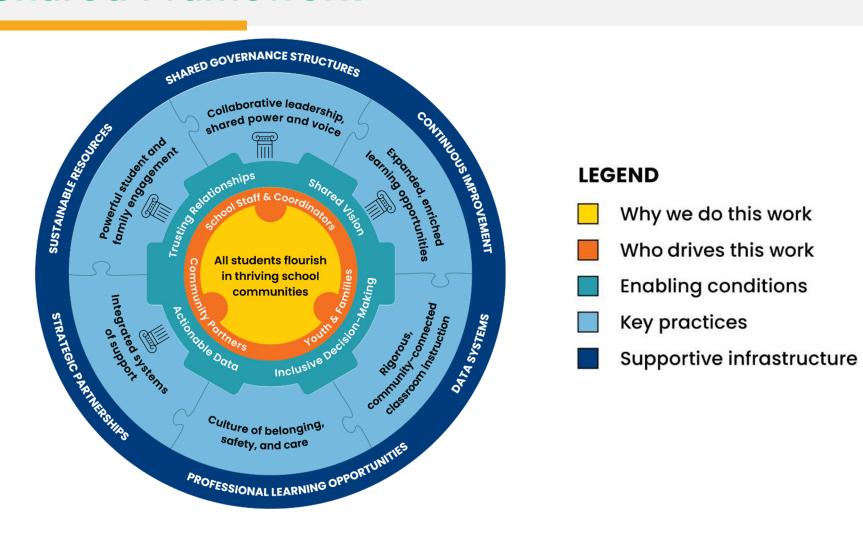
- Which do you see as the highest priority for YOUR work?
- How are you already
 working on that priority to
 improve services?
- What additional support do you need?

Clear shared vision by, for and with children & families

Communities & families empowered as partners to elevate their interests

Commitment to address root issues of structural inequity

A Shared Framework



Community Schools Trends over 20+ years

Then... ... and now

Co-location

Adding programs and services

"Removing barriers" to learning

CBOs vendors

Wrap-around services (often "diagnosing/fixing" kids)

Program-centered

Time-limited project

Innovators developing 1 or a few schools

Targeted on struggling schools

Collective impact

Whole school transformation

Teaching & learning; the science of learning/development

CBOs as partners

Integrated services, opportunities, and supports

Student-centered

Long-term strategic commitment

Developing systems of CS

The way we do school



Children's Aid 134
WWW.nccs.org

CYF Network Roster

ACLU of Southern California

Asian American Liberation Network

California Coalition for Youth

The California Youth Empowerment Network (CAYEN)

Families in Schools

First 5 Monterey

The Foundation for California Community Colleges

Institute for Public Strategies

Kno'Qoti Native Wellness

Lyric

Parent Organization Network

Parent Voices

Yo California

YO Disabled and Proud

Youth Forward

Youth Leadership Institute

California Department of Public Health (CDPH)

California Department of Health and Human Services (CalHHS)

Department of Health Care Services (DHCS)

Department of Health Care Access and Information (HCAI)

Office of the Surgeon General (OSG)

How far we've come. Where we're headed.



Key Informant Interviews Recommendations for Network Invitations partners to join network

Structure, Organization and Resources

Carla Bryant, Executive Director, Center for District Innovation And Leadership in Early Education

Mindy Fattig, Senior Advisor for the Statewide System of Support, CCEE Chris Hartley, Deputy Executive Director, CCEE Vision, mindset and culture

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Coordinated care navigation for youth, students and families Discussion
"Structure
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and Resources"

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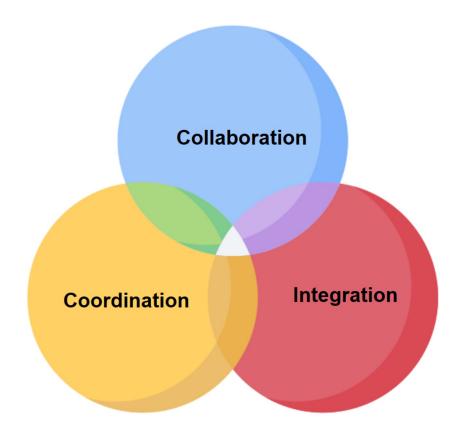
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Call out the truth.. Identify the reality with data
What you permit you promote
Structurally - it's mental health not behavior
Behavior is an effect not a cause
Labels should not determine quality and accessibility of care
Three (four) legged stool for care...

Essential Features



Function, Process and Outcomes

Amanda Dickey, Executive Director of Government Relations, Santa Clara County

Chris Stoner-Mertz, Chief Executive Officer, California Alliance of Child & Family Services Vision, mindset and culture

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Discussion
"Function
Process and
Outcomes"

- Which do you see as the highest priority for YOUR work?
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Community-defined shared outcomes,

accountability and continuous improvement

Data and information
Sharing processes and tools

Effective approaches to integrated funding to maximize impact

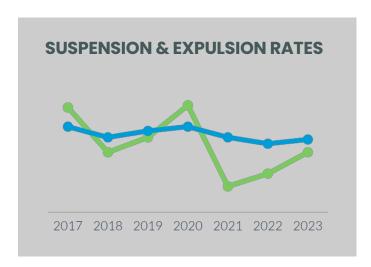
Coordinated care
navigation for youth,
students and families

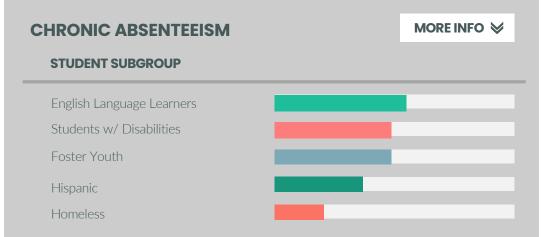
Outcomes and Data Sets Defined by and with Community

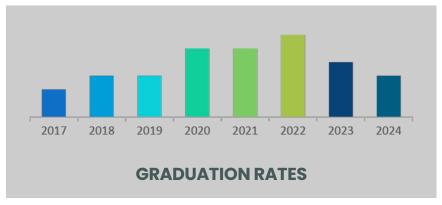
- 1) Community conditions (people, place, power)
- 2) Interventions (policy and on the ground interventions
- 3) Mechanisms of Change (widening participation and governance)
- 4) Intermediate outcomes (improved community conditions)
- 5) Long term outcomes (community and individual wellbeing)
- 6) Net savings

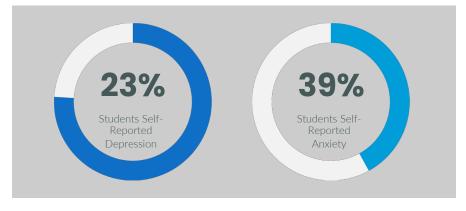


CREATING A STRATEGIC INTEGRATED DASHBOARD





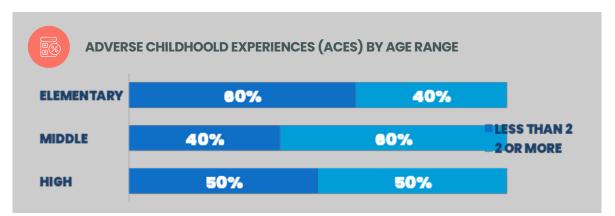




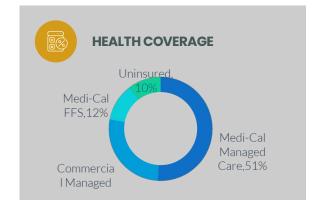


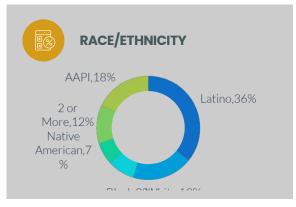


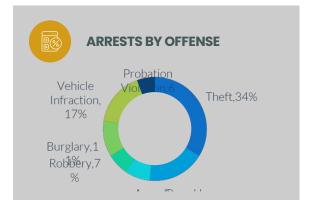




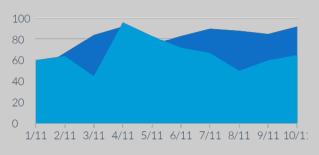








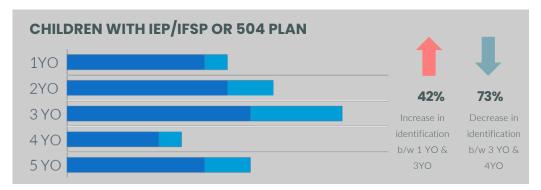


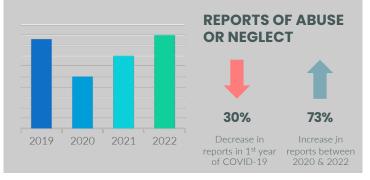






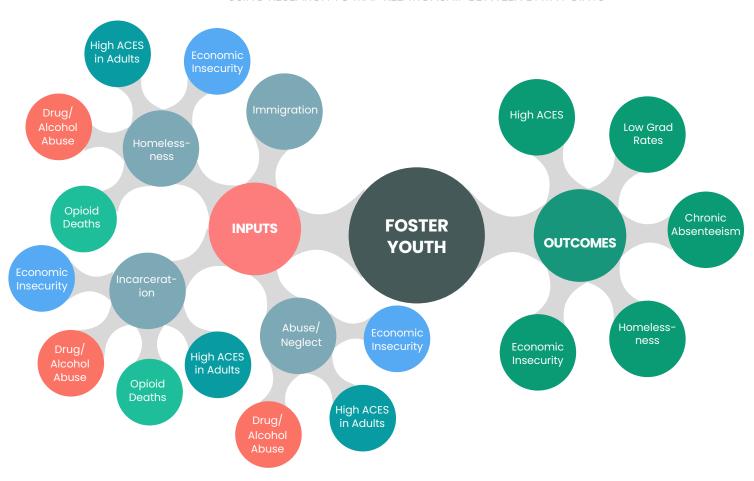






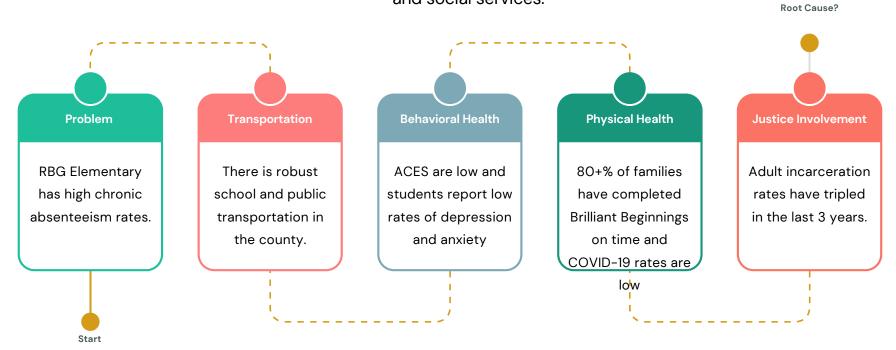
MAPPING INPUTS & OUTCOMES

USING RESEARCH TO MAP RELATIONSHIP BETWEEN DATA POINTS



ROOT CAUSE ANALYSIS TOOL

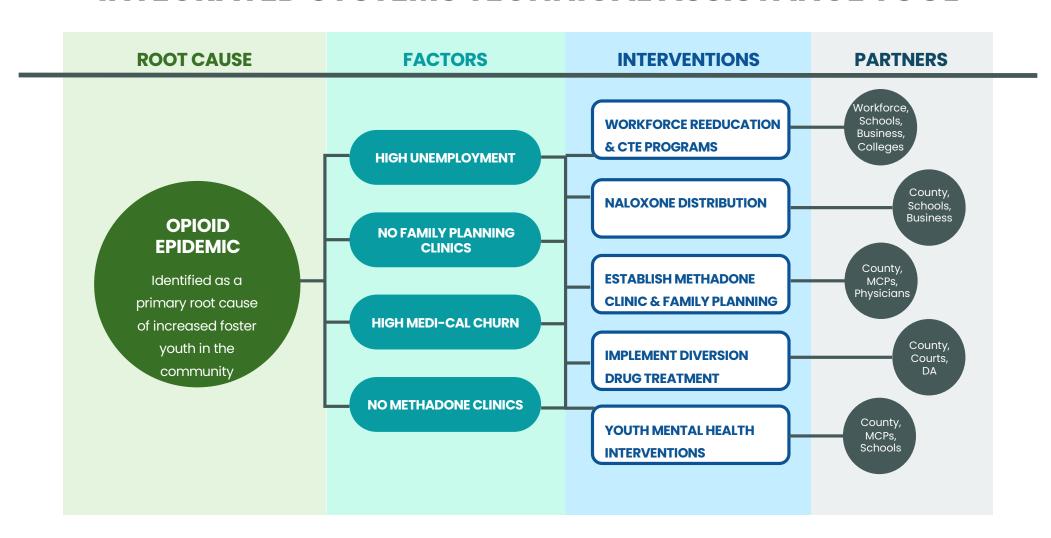
Using hundreds of mapped data points, the root cause analysis tool helps integrated systems workgroups identify root causes of specific outcomes in health, education, housing, criminal justice, and social services.



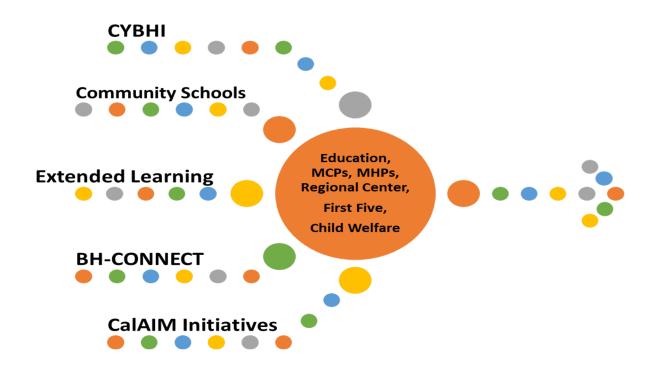
ROOT CAUSE ANALYSIS TOOL

TRANSPORTATION	FRPM ELIGIBILITY	ACES (2 OR MORE)	STUDENT V. TEACHER RACE ETHNICITY	ADULT INCARCERATION RATE	SELF-REPORTED MENTAL HEALTH	BRILLIANT BEGINNINGS COMPLETION RATE	STUDENT GRADE	N
Limited school buses. Poor public transportation	15%	50%	Somewhat aligned	5%	50% depression; 75% anxiety	80%	High school	Poor mental health
Limited school buses. Poor public transportation	85%	20%	Aligned	5%	10% depression; 20% anxiety	80%	Elementary	Unmet Transportation Needs
Robust school & public transportation	40%	20%	Disproportionate	5%	10% depression; 40% anxiety	80%	High school	School culture/climate
Robust school & public transportation	85%	20%	Aligned	5%	10% depression; 20% anxiety	25%	Elementary	Poor physical health
Robust school & public transportation	40%	20%	Aligned	5%	10% depression; 20% anxiety	80%	Elementary	Parent education/ awareness
Limited school buses. Modest public transportation	40%	50%	Somewhat aligned	20%	10% depression; 20% anxiety	80%	High school	Loss of adult support & supervision

INTEGRATED SYSTEMS TECHNICAL ASSISTANCE TOOL



Integrated Funding



Q and A

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