



breaking barriers
CREATING A COMMUNITY OF CARE

Enhancing Outcome through Collaborative Information & Data Sharing

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Random Information and Data Thoughts...

- ▶ Among many "sharing" functions required of providers, perhaps none is more critical than the timely and effective student/client information sharing necessary to effectively coordinate care and services.
- ▶ And yet, the deeper we get, the more difficult we make the sharing processes (Laws, lawsuits, policy, and fear of violating them)
- ▶ The result is a more fragmented and dis-integrated system. *There are 8 times more lawsuits brought against healthcare providers for negligent care coordination/failure to inform, than for privacy violations.*
- ▶ FERPA, HIPAA, CFR42, CA State Code; etc

One Example... among many

“While it's critical to comply with HIPAA's requirement that only those who have a valid reason to access a patient's medical record, such as for treatment purposes, payment purposes, or healthcare operations—some practices are misconstruing that rule.

They demand patient authorization before they transfer data to another provider for treatment purposes. It's one of those things that...can cause delays and confusion, and even some acrimony between the patient and the provider. *If it's for treatment purposes specifically, you do not need a patient authorization.*”

- Robert Tennant, MA, Senior Policy Adviser,
American College of Medical Practice Executives

The entire student/client experience is Information Dependent

- ▶ Referral and Assessment
- ▶ Care Coordination
- ▶ Care Planning and Case Management
- ▶ Outcomes Monitoring
- ▶ Transition and Discharge Planning

The process of sharing patient/student information is the “glue” that binds not only patient/student to provider, but provider to provider and provider to payer.

MOU Contents

- ▶ Interagency Leadership Team
- ▶ Interagency Placement Committee
- ▶ Child and Family Teaming and Unified Service Planning
- ▶ Screening, Assessment and Entry to Care
- ▶ Implementation of Integrated Core Practice Model
- ▶ Recruitment, Retention of Resource Families and TFC
- ▶ Information and Data Sharing (Client and System)
- ▶ Foster Youth/ ESSA/Transportation Coordination
- ▶ Quality Management and Provider Oversight
- ▶ Staff Recruitment and Coaching
- ▶ Financial Resources and Management
- ▶ Dispute Resolution